

HOW TO CONTACT US:

Referral is quick and easy.
CCNB also uses Medinexus secure messaging.

☎ 1300 002 262

✉ referrals@ccnb.com.au

💻 www.ccnb.com.au



CCNB pay respect and recognise Australia's First Peoples as the custodians of this land. We pay our respect and recognise their unique cultures and customs honouring our Elders past, present and future.

* CCNB acknowledges Sydney North Primary Health Network for the funding for this initiative.

ccnb.
community care + wellbeing



GP SOCIAL WORK SERVICE

A service specifically for
patients of General Practice

ccnb.
community care + wellbeing



A free social worker support service for General Practice, making it easy to refer your patients who could benefit from short-term care coordination.



HOW DOES THE SERVICE WORK?

GPs and Practice staff can refer patients to the GP Social Work Team at CCNB. The team can meet patients in the practice environment or follow up at a convenient time in the patient's home or community. The team assesses the patient's holistic needs and provides referral and linkage to a broad range of appropriate services.

WHO CAN ACCESS THE SERVICE?

General Practices in the following areas can access the service:

- Willoughby
- Lane cove
- North Sydney
- Manly
- Warringah
- Pittwater
- Hunters Hill and
- Mosman

- No age limit
- This service is FREE

WHAT IS THE CRITERIA FOR PATIENT ELIGIBILITY?

Anyone can be referred to this service, including people who the GP Practice identifies as having one or more of the following:

- ✓ High and or complex care needs requiring support from a range of community care providers
- ✓ Carer stress or burnout - requiring support and assistance in their caring role
- ✓ Difficulty navigating and accessing support services e.g. the NDIS or aged care service system
- ✓ Recent and or recurrent hospitalisations due to care needs
- ✓ Complex family situation including family and domestic violence
- ✓ Alcohol or substance abuse dependency
- ✓ Indicators of loneliness and isolation

The GP Social Work Program is a hospital avoidance program supporting people to stay well and healthy in their chosen community.