



community care + well being

02 9998 2900 [www.ccnb.com.au](http://www.ccnb.com.au)

## NDIS Support Coordination with CCNB



### CCNB is a registered provider of Support Coordination for the NDIS

#### We work with you to get the most out of your plan

We understand how important it is to find the right providers. Our staff are skilled at coordinating a range of supports, both funded and mainstream to help you to participate more fully in the community. We work with you and your support network to assist you to explore your options, find and hire the services that you choose, build your informal supports, and resolve issues. We assist you to strengthen your abilities to coordinate and implement your supports.

### What does CCNB Support Coordination provide?

#### Make your plan real

Having Support Coordination in your plan means you have a CCNB disability support specialist working with you to understand your needs, as outlined in your NDIS Plan. They will work with you to identify and arrange the services required to meet your needs.

CCNB support coordination provides:

- an expert working for you who has extensive and current knowledge of the best and most innovative local services and the wider support system
- an independent advisor who has no vested interest in which services you choose to deliver your supports – it means you can completely trust what we do and say.
- an unbiased advisor who is intent on building your capacity for independence, providing better supports and helping you get the most out of your NDIS Plan.

### Who is CCNB?

CCNB is a not-for-profit organisation funded by state and federal governments for more than 22 years. We have worked with many thousands of people living in the Northern Sydney region.

1300 002 262 or 9998 2900

## How we can help?

- Depending on what is included in your NDIS Plan, goals and budget, we can support you to:
  - identify the services that meet your individual needs
  - coordinate service providers and support
  - liaise with government agencies
  - organise the manner and timing of supports, including service agreements
  - obtain quotes for services
  - source suitable accommodation and respite options
  - link you into work or other community activities
  - coordinate health and medical specialists
  - respond to a crisis
  - implement and monitor your NDIS plan or re-develop your goals prior to a plan review

## Why are we different?

CCNB's Support Coordination team is comprised of social workers, case managers, allied health professionals and people with extensive disability services training. We support all levels of disability and have specialists that support individuals with high and complex needs. We match your needs with a specialist that is best suited to you. CCNB will help you get the most out of your NDIS plan, and assist you to put your NDIS plan into action.

Because CCNB only provides Supports Coordination (and no other services), it means:

- we have no conflicts of interest,
- we always act in a non-biased, impartial manner
- you get to choose who you want, when you want it
- in other words, you can trust us

## Steps to accessing CCNB Support Coordination:

### STEP 1

Your NDIS Plan is approved and you have been allocated a budget for "Support Coordination". If not, contact your NDIS planner and request this. *Note: Support Coordination is funded separately, in addition to your other services.*

### STEP 2

When Support Coordination is included in your NDIS Plan, contact us on 1300 002 262 or [referrals@ccnb.com.au](mailto:referrals@ccnb.com.au) and let us know you choose CCNB for support coordination

### STEP 3

A CCNB Care Navigator will contact you to take your details and complete our intake process.

### STEP 4

A CCNB Support Coordinator will arrange a time to meet with you to start putting your NDIS Plan into action.

**For further information about CCNB Support Coordination services contact us:  
1300 002 262 or [referrals@ccnb.com.au](mailto:referrals@ccnb.com.au)**