

Our Team

CCNB's team come with professional and lived experience to support people to live well and recover.

You can expect us to be:

- Committed and Caring
- Impartial and Independent Advisors
- Approachable and Understanding
- Knowledgeable and Informed
- Flexible and Creative
- Practical and Realistic
- Recovery Focused

Our Organisation

CCNB is an independent and impartial advisor of care and support services in the Northern Sydney Region.

Since 1994 we have been working together with people and communities to maximise choice, independence and wellbeing.

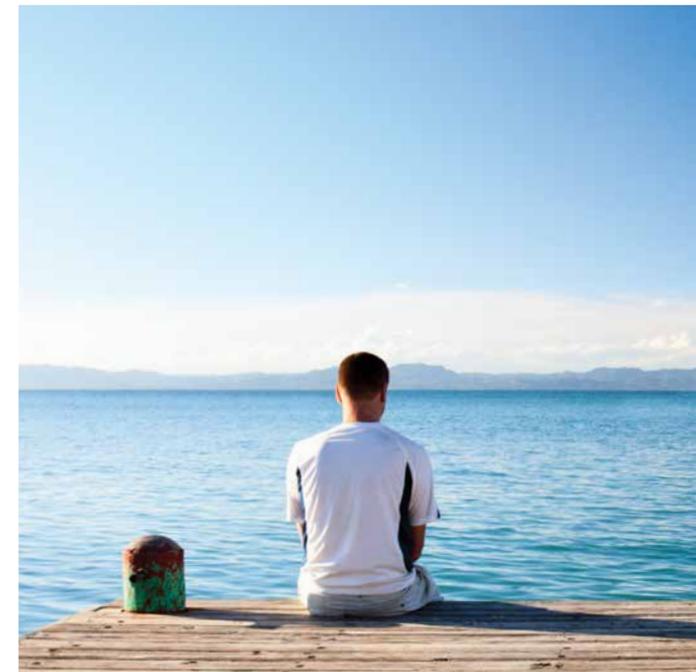
We believe that everybody deserves to get the most out of life.

How to contact us:

- ☎ 1300 002 262
- ☎ 02 9998 2970
- ✉ referrals@ccnb.com.au
- 🌐 www.ccnb.com.au

**In cases of emergency,
contact 000.**

*CCNB acknowledges funding for this service through the Partners in Recovery Program, Commonwealth Department of Health.



Sydney North Shore and Beaches

Partners in Recovery

Supporting people who
experience mental illness
to get the most out of life

CCNB's Partners in Recovery Program

The Partners in Recovery (PIR) Program provides independent and impartial information, linkage and care coordination services for people who experience mental illness.

CCNB's PIR Program does not provide direct care services. Our role is to advocate, arrange and support access to a range of services.

PIR is also the government funded pathway into the National Disability Insurance Scheme (NDIS). People who experience mental illness can get support from the PIR team to test their eligibility and unlock a lifetime of funding and support.

The NDIS Explained

The NDIS is an insurance scheme that assesses people's lifetime support needs and allocates funding for specific services. In line with an approved NDIS plan, a person gets to choose what services they want, when they want them and where they want them.

Navigating the new NDIS framework can be difficult. CCNB is the local expert in NDIS Support Coordination and has already delivered over 10,000 hours of support coordination across the Northern Sydney Region.

The Opportunities

People who access CCNB's PIR Program have a 'guarantee of service'. This means that people can continue to access their current/usual services whilst receiving support from CCNB's PIR Program.

The benefits of accessing the PIR Program include:

- Easy, no fuss referral pathway
- Continued access to current services AND the PIR Program
- Funds unlocked through the NDIS to access services and supports of choice
- Focus on recovery
- Access to the region's only independent and impartial care coordination service
- Improved coordination of services (inclusive of clinical, housing, employment, meet others, rehabilitation etc.)

People Who Experience Mental Illness and the NDIS

“ I know it's not for everyone, but PIR worked with me to access the NDIS. This has changed my life for the better... *PIR Client, 2017* ”

CCNB's PIR Program provides information, advice, guidance and coordination. PIR does not provide any direct services meaning we remain independent and impartial when facilitating people's choice and control.

Referring is easy

Simply call **1300 002 262** or email referrals@ccnb.com.au. Once a referral is received the CCNB team will contact the person being referred and their referrer to discuss and confirm needs and make a suitable time to meet. The PIR team member will discuss support needs and talk about the range of services available and how to get access.

Who can be referred?

The person being referred needs to:

- Live in the Northern Sydney Region
- Experience a diagnosed mental illness
- Be aged 18-65
- Consent to access and receive PIR supports

Still unsure if PIR is the right service?

Contact the CCNB team who will endeavour to find the best and most appropriate supports available.

This Program is not designed for people in acute crisis. **In cases of emergency, contact 000.**

What will the service cost?

There is no charge for this service and it is not means tested. People can continue to access their current/usual services whilst receiving support from the PIR Team.